



March 19, 2020

Grove City Area Federal Credit Union's top priority is the safety of our employees, members and the community we serve. We continue to monitor the impact of the COVID-19 coronavirus across the globe as well as in our area.

Due to escalating concerns about the spread of COVID-19, and in the best interest of our employees, Grove City Area Federal Credit Union has made the decision that effective Friday, March 20th we will be closing our lobbies until further notice. We will remain open in our drive thru during normal business hours including Saturdays.

Our loan department is still available to assist you with any borrowing needs during this time. We will continue to accept loan applications, provide timely decisions, and arrange for you to get the loan you need. We understand that this pandemic could cause some financial difficulties and we are here to help you during this time.

We encourage our members to take advantage of our **online and mobile tools** and technologies to make banking more convenient during this time. By accessing your account via home banking or our mobile app you can:

- Access your accounts to see transactions, balances and other important account details.
- Deposit checks into your account through your mobile device.
- Transfer funds between accounts and make loan payments
- Make payments to companies or individuals using Bill Pay.
- Make a request for a loan.
- Access cash via our ATM machines.

If you are not currently registered for online or mobile banking, you can enroll by visiting **www.gcafcu.org** or by downloading our app from your app store. Enrollment and use of these services are free to members. If you have any questions or need help, please contact us for assistance at 724-458-7520.

We want to reassure our members, employees and community members that we will continue to provide the financial services that you've come to know and trust while navigating the impact of COVID-19.

Sincerely,
Alysia M. McCandless
CEO