

## Voice Response SIGN UP

I would like to enroll in:

Voice Response Unit (VRU)

Name: \_\_\_\_\_

Account #: \_\_\_\_\_ Last 4 of SSN: \_\_\_\_\_

Email Address: \_\_\_\_\_

Phone #: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_ MSR: \_\_\_\_\_



### VRU INSTRUCTIONS:

Once you are enrolled, dial 724.458.7520 and select option 6 for our Voice Response Unit. Select 1 upon being prompted. Follow the voice prompts as they are given. The account number is your member number. Your temporary password is the last 4 digits of the primary account holder's social security number.

*\*If you have any further questions about our Voice Response Unit or any of our other Electronic Services, please give us a call or ask your Member Services Representative today!*

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